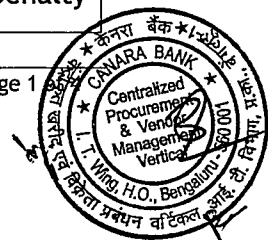




**Corrigendum-3 to GeM Bid ref: GEM/2023/B/3311228 dated 10/04/2023 for Selection of Internet Service Provider (ISP)/Managed Service Provider (MSP) for providing Managed Wi-Fi Solution (OPEX Model) for branches/offices for 5 years**

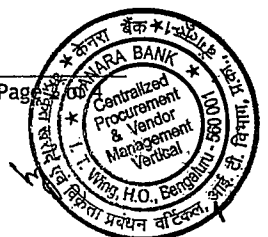
**It is decided to amend the following in respect of the above RFP:**

Sl. No.	Page No.	Section/ Annexure/ Appendix of the RFP	Clause No.	Existing	Amended
a.	13	Section C - Deliverable and Service Level Agreements	1. Supply, Installation, Integration & Implementation	1.2 The selected bidder should supply, install, integrate and implement the proposed Wi-Fi Solution for all the branches/offices (1000 locations) as per RFP within six (06) months from the date of acceptance of the Purchase Order.	1.2 The selected bidder should supply, install, integrate and implement the proposed Wi-Fi Solution for all the branches/ offices <b>(1000 locations) as per RFP within <u>Eight(08) months</u></b> from the date of acceptance of the Purchase Order.
b.	14	Section C - Deliverable and Service Level Agreements	5. Uptime	5.1 The selected bidder shall guarantee a 24x7x365 availability with monthly uptime of 95.00% for the solution as per Scope of Work (Annexure-8) and Functional and Technical requirements (Annexure-9), during contract period, which shall be calculated on monthly basis.	5.1 The selected bidder shall guarantee a 24x7x365 availability with monthly uptime of 95.00% for the solution <b><u>at all branches/ offices</u></b> as per Scope of Work (Annexure-8) and Functional and Technical requirements (Annexure-9), during contract period, which shall be calculated on monthly basis.
c.	15	Section C - Deliverable and Service Level Agreements	6. Penalties/ Liquidated Damages	6.3. Penalties/ Liquidated damages for not maintaining uptime: 6.3.1 If the selected bidder fails to maintain the guaranteed monthly uptime of 95.00% for the solution as per Scope of Work (Annexure-8) & Functional and Technical requirements (Annexure-9) during the contracted period.	6.3. Penalties/ Liquidated damages for not maintaining uptime: 6.3.1 If the selected bidder fails to maintain the guaranteed monthly uptime of 95.00% for the solution <b><u>at all branches/ offices</u></b> as per Scope of Work (Annexure-8) & Functional and Technical requirements (Annexure-9) during the contracted period. Bank shall impose the penalty



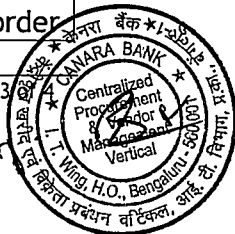


				Bank shall impose the penalty of Rs.2000 per day in case of resolution are delayed beyond NBD (Next Business Day).	of Rs.2000 per day/ <u>location (branch/office)</u> in case of resolution are delayed beyond NBD (Next Business Day).
d.	47	Section H - Purchase Preference	3. Procurement through Local Suppliers (Make in India)	4. Ministry of Electronics and Information Technology (MeitY): 4.1. In furtherance of the Public Procurement (Preference to Make in India) Order 2017 notified vide reference cited above, Ministry of Electronics and Information Technology, Government of India has issued revised Public Procurement (Preference to Make in India) Order 2019 for cyber security products vide reference File No.1(10)/2017-CLES dated 06/12/2019. 4.2. The bidders complying with all the guidelines in this regard and providing supporting documents along with the bid can only participate in this bid.	4. Department of Telecommunications (DoT): 4.1. In furtherance of the Public Procurement (Preference to Make in India) Order 2017, Department of Telecommunications, Ministry of Communications, Government of India has notified Thirty-Six (36) Telecom Products, Services and Works vide reference No. 18-10/2017-IP dated 29.08.2018. 4.2. The bidders complying with all the guidelines in this regard and providing supporting documents along with the bid can only participate in this bid.





e.	51	Annexure-2 Pre-Qualification Criteria		<p>4. Pre-Qualification Criteria:</p> <p>An authorized dealer/distributor of the proposed Solution.</p> <p>Documents to be submitted In compliance with Pre-Qualification Criteria:</p> <p>If the bidder is an authorized dealer/distributor, an authorization letter from their ISP to deal/market their product in India and it should be valid for entire contract period from the date of submission of the bid.</p>	<p>4. Pre-Qualification Criteria:</p> <p><u>Bidder should be the ISP or MSP.</u></p> <p>Documents to be submitted In compliance with Pre-Qualification Criteria:</p> <p><u>If the bidder is an ISP, an Undertaking Letter and back to back arrangements to fulfill the RFP terms should be submitted.</u></p> <p style="text-align: center;"><b>(OR)</b></p> <p><u>If the bidder is an MSP, an authorization letter from their ISP and back to back arrangements to fulfill the RFP terms which should be valid for entire contract period from the date of submission of the bid should be submitted.</u></p>
f.	51	Annexure-2 Pre-Qualification Criteria		<p>9. Pre-Qualification Criteria:</p> <p>The bidder should have experience in implementing and maintaining any similar solution (Managed Wi-Fi Solution) in any organization in BFSI sector/ listed company in India within the last three years from the date of RFP.</p> <p>Documents to be submitted In compliance with Pre-Qualification Criteria:</p> <p>The bidder should submit purchase order and reference letter duly mentioning that</p>	<p>9. Pre-Qualification Criteria:</p> <p>The bidder should have experience in implementing and maintaining any similar solution (Managed Wi-Fi Solution) in any organization in BFSI sector/ listed company/ <u>Government Organizations/ PSUs</u> in India within the last three years from the date of RFP.</p> <p>Documents to be submitted In compliance with Pre-Qualification Criteria:</p> <p>The bidder should submit purchase order</p>





				the supplied solution is being used.	and reference letter duly mentioning that the supplied solution is being used.
g.	51	Annexure-2 Pre-Qualification Criteria		<p>10. Pre-Qualification Criteria:</p> <p>The bidder should have implemented and maintaining any similar solution (Managed Wi-Fi solution) in any organization in BFSI sector/ listed company with minimum 500 branches/Locations in India as on RFP date.</p> <p>Documents to be submitted In compliance with Pre-Qualification Criteria:</p> <p>The bidder should submit purchase and reference letter for the solution duly mentioning the number of branches being used.</p>	<p>10. Pre-Qualification Criteria:</p> <p>The bidder should have implemented and maintaining any similar solution (Managed Wi-Fi solution) in any organization in BFSI sector/ listed company/ <u>PSU/ Government Organization with minimum 250 branches/ locations</u> in India as on RFP date.</p> <p>Documents to be submitted In compliance with Pre-Qualification Criteria:</p> <p>The bidder should submit purchase order and reference letter for the solution duly mentioning the number of branches being used.</p>
h.	66	Annexure-9 Functional & Technical Requirements	1. Functional and Technical Requirements	5. The Solution should have automatic failover should happen at access points level & also Controller	5. The Solution should have automatic failover <u>and it should happen at Controller level.</u>
i.	68	Annexure-9 Functional & Technical Requirements	1. Functional and Technical Requirements	28. The Access Point should be 802.11 DFS certified.	28. The Access Point should be <u>802.11 DFS standard.</u>

All the other instructions and terms & conditions of the above RFP shall remain unchanged.

Please take note of the above amendments while submitting your response to the subject RFP.

Date: 03/05/2023

Place: Bengaluru

  
Assistant General Manager

